Chrysalis Software Receives LumenVox Partner Skills Certification

Chrysalis Software received LumenVox Partner Skills Certification. LumenVox Partner Skills Certification demonstrates Chrysalis Software's capability to deliver high quality speech solutions based on the LumenVox speech automation suite.

([PRWEB](#)) June 16, 2015 -- LumenVox announced today that Chrysalis Software, a Waterfield Technologies Company, received LumenVox Partner Skills Certification. LumenVox Partner Skills Certification demonstrates Chrysalis Software's capability to deliver high quality speech solutions based on the LumenVox speech automation suite. Chrysalis Software utilizes the LumenVox Automated Speech Recognizer and Text-to-Speech Server in their solutions.

"Chrysalis brings a depth and breadth of experience to their customers that is difficult to match. They have a comprehensive view of customer service and contact center solutions that spans a wide range of technologies and business problems, allowing them to design and deliver rock solid results for their customers" explained Jeff Hopper, VP of Client Services, LumenVox. Chrysalis Software can integrate the LumenVox speech recognition technology as a component in a comprehensive contact center solution set across any of their major go to market technology partners

Bill Eckert of Chrysalis states: "Chrysalis is thrilled to be working even more closely with LumenVox as we deploy best-of-class voice solutions for our customers. The combination of our application design capabilities and LumenVox's speech recognition and text-to-speech infrastructure will bring immense value to enterprises looking to provide the best possible customer service."

About Chrysalis Software
Chrysalis Software, a Waterfield Technologies company, is a premier supplier of contact center professional services and value-added products designed for businesses that want to improve customer service through the latest advances in speech technologies, Interactive Voice Response (IVR) systems, Computer Telephony Integration (CTI) and Contact Center management systems. Chrysalis combines a number of technologies that empower customers to access, retrieve, and manipulate information over any number of channels including voice, sms, email and mobile anytime and anywhere they wish. Chrysalis provides packaged and custom solutions that reduce Contact Center costs while improving the overall customer experience. For more information on Chrysalis Software and its products and services please visit our website at http://www.chrysalis.net.

About LumenVox
LumenVox is a speech automation software company providing core speech technologies that include the LumenVox Speech Recognizer, Text-to-Speech Engine, Call Progress Analysis, Speech Tuner, and natural language solution support. Based on industry standards, LumenVox Speech Software is certified as one of the most accurate, natural sounding, and reliable solutions in the industry. LumenVox technology provides tools for effectively connecting and communicating with users, increasing user satisfaction, and improving employee productivity. For more information, call +1.858.707.7700 or visit www.lumenvox.com.

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